



### Date:

**Mar-1**

**2024**

### Contact Information

For questions or additional assistance, contact:

**Provider Relations**  
**956-632-8308**

To enter authorization requests and upload clinical via the Provider Portal, visit [driscollhealthplan.com/providers](https://driscollhealthplan.com/providers)

To verify authorization requirements via the Authorization Requirement Portal, visit [driscollhealthplan.com/priorauthcheck](https://driscollhealthplan.com/priorauthcheck)

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

### Attention: Medical Necessity Guidelines

In addition to the current 24 Medical Necessity Guidelines, Driscoll Health Plan has 2 new Medical Necessity Guidelines which contain clinical criteria utilized by the Medical Directors when determining medical necessity related to authorization request for services received by providers.

- Assistive Communication Devices
- Using Large Genetic Testing Panels

Revisions have been made to the following existing Medical Necessity Guidelines:

- Flat Feet and Orthotics
- Mobile X-Ray

All of the DHP Medical Necessity Guidelines can be found on the DHP Provider Portal, <https://driscollhealthplan.com/providers>, and the DHP Auth Requirement Portal, <https://driscollhealthplan.com/priorauthcheck>.

\* To access the DHP provider portal , visit [driscollhealthplan.com](https://driscollhealthplan.com)