



Driscoll Health Plan

News and Updates



Date:

Mar-24
2025

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Authorization Requirement Updates: Therapy Services

Effective 05/01/2025, DHP **will** always require prior authorization for the following non-covered procedure codes:

Therapy Treatment Services

- 97010, Application of a modality to one or more areas; hot or cold packs
- 97039, unlisted modalities in physical medicine and rehabilitation that require constant attendance from the provider
- 97129, initial 15 minutes of one-on-one therapeutic interventions focused on enhancing cognitive function, such as attention, memory, reasoning, and executive function
- 97130, Therapeutic interventions that focus on cognitive function and compensatory strategies, direct (one-on-one) patient contact; each additional 15 minutes
- 97139, unlisted therapeutic procedure
- 97533, Sensory integrative techniques to enhance sensory processing and promote adaptive responses to environmental demands, direct (one-on-one) patient contact by the provider, each 15 minutes
- 97545, the first two hours of a work hardening/conditioning program, a specialized rehabilitation program designed to help patients return to work
- 97546, each additional hour of work hardening/conditioning, used in conjunction with code 97545 (which covers the initial two hours) for billing work rehabilitation services

* To access the DHP provider portal , visit driscollhealthplan.com