



Date:

June-18

2025

Contact Information

For questions or additional assistance, contact:

Provider Relations 956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Authorization Requirement Updates

DHP encourages providers to access our Authorization Requirement Portal at www.driscollhealthplan.com to determine if specific codes require authorization prior to submission to decrease administrative burden.

Effective immediately, codes that do not require authorization submitted with codes that do, will be entered on a separate authorization with a status reason of Approved No Auth Required.

A status notification will be sent to the providers via fax for both authorizations.

* To access the DHP provider portal, visit driscollhealthplan.com