



Driscoll Health Plan

News and Updates



Date:

Aug-06
2025

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Medical Necessity Guidelines

Driscoll Health Plan has 27 Medical Necessity Guidelines, which contain clinical criteria utilized by our medical directors when determining medical necessity related to authorization requests received by providers. The 2025 approved versions can be found on the DHP Provider Portal, <https://driscollhealthplan.com/providers>, and the DHP Auth Requirement Portal, <https://driscollhealthplan.com/priorauthcheck>

- Augmentative Communicative Devices
- Back Pain
- Backup Mechanical Ventilator
- Behavioral Health and Substance Use Disorder Non-Covered Benefit Process
- Bell's Palsy Physical Therapy
- Bilateral Tubal Ligation with Salpingectomy or Oophorectomy
- Carpal Tunnel Syndrome
- Cranial Molding Orthoses
- Cystic Fibrosis
- Flat Feet and Orthotics
- Gastrointestinal Pathogen Nucleic Acid Detection Panel Testing
- Genetic Testing for Suspected Disability
- Incontinence Supplies
- Lingual Frenectomy
- Lumbago of Pregnancy
- Mobile X-Ray Guidelines
- Nutritional Supplements
- Osgood-Schlatter Disease
- Patellofemoral Pain Syndrome
- PCR RVP Testing
- PDN SNV PPECC Medical Necessity Guideline
- Pediatric Sleep Study & Home Sleep Study
- Personal Care Services
- Specialty Hospital Beds
- Therapy Telehealth
- TMPPM Children Services Handbook Volume 2, Section 2.3, Medicaid Autism Services Policy
- Umbilical Herniorrhaphy
- Using Large Genetic Testing Panels

* To access the DHP provider portal , visit driscollhealthplan.com