



Driscoll Health Plan

News and Updates



Date:

Oct-01

2024

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Driscoll Health Plan (DHP) In-Lieu-of Services

DHP provides in lieu of covered Medicaid state plan services or settings for STAR and STAR Kids members **21 years of age and over** as a benefit exception. The In Lieu of Services (ILOS) offered by DHP are defined as:

- Inpatient services for acute psychiatric conditions in a freestanding psychiatric hospital for up to 15 calendar days each month for members ages 21-64.
- Partial Hospitalization Services: Partial hospitalization services provide a structured day program of outpatient behavioral health services. Partial Hospitalization Programs (PHPs) may provide services for mental health, SUD, or both. These services resemble highly structured, short-term hospital inpatient programs. The treatment level is more intense than outpatient day treatment or psychosocial rehabilitation.
- Intensive Outpatient (IOP) Services: Intensive outpatient services, also referred to as IOP services are used to treat behavioral health that do not require detoxification or 24-hour supervision. IOPs are generally less intensive than PHPs. They may be delivered for mental health, SUD, or both. Intensive outpatient services are organized non-residential services providing structured group and individual therapy, educational services, and life skills training which consists of at least 10 hours per week for four to 12 weeks, but less than 24 hours per Day.

Provider Process for Requesting ILOS:

Referral for ILOS is the role of the discharging facility (emergency department or inpatient facility).

It is the role of the ILOS provider to evaluate and assess for appropriateness of initial admission or level of care transitions and to establish medical necessity.

Providers will notify DHP of their recommendations for the member based on clinical needs and will submit authorization requests along with supporting clinical information for ILOS.

DHP Population Health and Utilization Management departments assist with coordination of services and the processing of the authorization based on medical necessity review.

DHP Service Coordinators may refer and connect members to ILOS providers to prevent an in-patient hospitalization.

Member choice documentation: The member's choice to receive ILOS will be documented in the provider record. The providers will maintain the consent for treatment documentation, which must be made available to DHP and or HHSC upon request.

Reimbursement requirements: The TMPPM and Texas Medicaid Fee Schedule will be referenced for reimbursement of in-lieu-of services where available. If an in lieu of service is authorized for an in-network provider, and a reimbursement rate is not specified in the Texas Medicaid Fee Schedule, a reimbursement rate will be included in provider's contract. If an in lieu of service is authorized for an out of network provider, DHP will pursue a letter of agreement for a negotiated rate.

DHP process for provider qualification verification: DHP follows the TMPPM guidance for of SUD services and ensure they are credentialed as CDTF facilities. IOP and PHP are being offered through accredited free standing IMDs and acute facilities.

* To access the DHP provider portal , visit driscollhealthplan.com