



Driscoll Health Plan

News and Updates



Date:

Oct-01
2025

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Procedure codes exceeding benefit limit and addition of procedure codes

Verifying Benefits: It is the Provider's responsibility to verify the service(s)/procedure code(s) requested is a benefit of Texas Medicaid by utilizing the Texas Medicaid Provider Procedures Manual (TMPPM), Texas Medicaid Fee Schedule along with Medicaid Medically Unlikely Edits (MUE's)

If the service requested is beyond the benefit limit or is not a covered benefit and the provider would still like to submit the request for consideration of medical necessity as a case-by-case benefit exception, the provider should submit for Prior Authorization through the DHP portal through our web site at www.driscollhealthplan.com and **SELECT the "Exceeds Benefit" drop down**. Otherwise, the request may be submitted by FAX to 1-866-741-5650 using the Texas Authorization Referral Form (TARF) and/or Title XIX and write on the fax cover sheet, TARF or Title XIX which procedure code(s) are over the limit and need review.

Case by Case Benefit Exceptions: Requests for Case by Case services beyond the benefit limit or which are not a covered benefit may be considered with submission of supporting clinical documentation.

The Medicaid Medically Unlikely Edits (MUE's): limits can be found at <https://www.cms.gov/medicare/coding-billing/ncci-medicare/medicaid-ncci-edit-files>

Addition of procedure codes: If a procedure/service is added after obtaining a prior authorization, you should notify Driscoll Health Plan utilization department **within one business day of providing the procedure/service**, if notified later than one business day the claim could be denied.

* To access the DHP provider portal , visit driscollhealthplan.com