



Driscoll Health Plan

News and Updates



Date:

Oct-3

2024

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Medical Necessity Guidelines

In addition to the current 27 Medical Necessity Guidelines, Driscoll Health Plan (DHP) has one new Medical Necessity Guideline which contains clinical criteria utilized by the DHP Medical Directors when determining medical necessity related to authorization requests for non-covered Behavioral Health and Substance Use Disorder benefits.

- Behavioral Health and Substance Use Disorder Non-Covered Benefit Process

All DHP Medical Necessity Guidelines can be found on the DHP Provider Portal, <https://driscollhealthplan.com/providers>, and the DHP Auth Requirement Portal, <https://driscollhealthplan.com/priorauthcheck>.

* To access the DHP provider portal, visit driscollhealthplan.com