



Driscoll Health Plan

News and Updates



Date:

Oct-22

2025

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Authorization Process Update

Effective October 21, 2025: Changes to DHP Therapy Prior Authorization Process

Driscoll Health Plan (DHP) is making the following updates to its therapy services prior authorization procedures:

Discontinuation of Forms:

DHP will no longer use the *DHP Therapy Guide* or the *Therapy Referral Review by Ordering Physician Attestation Form*. These documents will be retired and archived.

New Guidelines:

DHP will align its prior authorization reviews with the *Texas Medicaid Provider Procedures Manual (TMPPM)* – specifically the *Physical Therapy, Occupational Therapy, and Speech Therapy Services Handbook*.

Prior Authorization Submission Requirements:

Requests must include:

- A current *Texas Standard Prior Authorization Request Form for Health Care Services (TARF)*
 - Must be **signed and dated** by the referring/ordering provider.
 - If **unsigned**, the submission must include a:
 - Plan of care signed by the referring/ordering provider, **or**
 - Order for the prescribed therapy services.

Please ensure your teams are aware of these updates and adjust submission processes accordingly.

* To access the DHP provider portal, visit driscollhealthplan.com