



**Date:**



**Contact Information**

For questions or additional assistance, please contact:

**Provider Relations**  
**956-632-8308**

To enter authorization requests and upload clinical via the Provider Portal, visit

<https://driscollhealthplan.com/providers>

To verify authorization requirements via the Authorization Requirement Portal, visit

<https://driscollhealthplan.com/priorauthcheck>

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

**Routine Delivery Notifications Do Not Require Authorization for DHP**

Driscoll Health Plan (DHP) does not require authorization for admission for routine deliveries.

It has been identified that your facility is submitting these requests unnecessarily.

These notifications result in an administrative burden for your staff as well as DHP, as the nurse case managers review each request received.

Below and attached are the only OB and Newborn related scenarios which require authorization:

- Admissions for pre term labor not resulting in a delivery
- Admissions for delivery beyond 4 days for routine delivery and 6 days for cesarean section
- Newborn nursey and NICU level II admissions exceeding 5 calendar days
- All NICU level III and IV admissions regardless of length of stay

Please only submit authorization requests for the scenarios above, and submit supporting clinical information.

We appreciate your efforts to improve efficient processes.

\* To access the DHP provider portal , visit [driscollhealthplan.com](https://driscollhealthplan.com)