



Driscoll Health Plan

News and Updates



Date:

Nov-15
2024

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

* To access the DHP provider portal, visit driscollhealthplan.com

Attention: Authorization Requirement Updates for Behavioral Health Services - Second Notification Part 2

Effective 11/01/2024, DHP **will** require prior authorization for the following procedure codes:

CHIP, STAR, and STAR Kids Line of Businesses

Substance Use Disorder (SUD) Residential Treatment Center (RTC) provided by a licensed CDTF: prior authorization will always be required for in network and out of network providers

- H2036, alcohol and drug treatment program

STAR and STAR Kids Line of Businesses

In Lieu of Services

Partial Hospitalization Program (PHP): members 21 years and older - prior authorization will always be required for in network and out of network providers

- H0035, Mental health partial hospitalization, treatment, less than 24 hours
- S0201, Partial hospitalization services, less than 24 hours

Intensive Outpatient Program (IOP): members 21 years and older - prior authorization will always be required for in network and out of network providers

- H0015, Alcohol and/or drug services; intensive outpatient
- S9480, Intensive outpatient psychiatric services

Inpatient Services for acute psychiatric conditions in a freestanding psychiatric hospital for up to 15 calendar days each month for members 21-64 years of age - prior authorization will always be required for in network and out of network providers.