2025 Approval and Denial Rates

STAR Kids

Service Type	Total Prior Auth Requests	Approved	Denied	Approved After Appeal	Approvals with Extended Timeframe	Approved Expedited Request	Denied Expedited Requests
Ambulance	259	97%	3%	0%	0%	100%	0%
Applied Behavior Analysis	215	96%	4%	0%	0%	0%	0%
Applied Behavior Analysis Eval	164	96%	4%	0%	0%	0%	0%
Behavioral Health Outpatient	2	50%	50%	0%	0%	0%	0%
Behavioral Health Psych Testing	3	100%	0%	0%	0%	0%	0%
CPW Case Management	438	100%	0%	0%	0%	0%	0%
Dialysis	3	100%	0%	0%	0%	0%	0%
Episode Based Medicines	4	100%	0%	0%	0%	0%	0%
Equipment and supplies	6029	79%	21%	53%	0%	100%	0%
Genetic Testing	191	62%	38%	0%	0%	0%	0%
Home Health Occupational Therapy	588	51%	49%	14%	0%	0%	0%
Home Health Physical Therapy	396	74%	26%	14%	0%	0%	0%
Home Health Skilled Nursing	66	88%	12%	100%	0%	0%	0%
Home Health Speech Therapy	1004	74%	26%	33%	0%	0%	0%
Hospice	0	0%	0%	0%	0%	0%	0%
Inpatient Acute	298	93%	7%	0%	0%	0%	0%
Inpatient Border Baby	0	0%	0%	0%	0%	0%	0%
Inpatient Long term acute care	0	0%	0%	0%	0%	0%	0%
Inpatient Maternity	4	50%	50%	0%	0%	0%	0%
Inpatient Medical Rehab	2	100%	0%	0%	0%	0%	0%
Inpatient MH & CD Admit	551	97%	3%	0%	0%	100%	0%
Inpatient Newborn	2	50%	50%	0%	0%	0%	0%
Inpatient Precertification	153	99%	1%	50%	0%	100%	0%
Inpatient Skilled Nursing Facility	0	0%	0%	0%	0%	0%	0%
LTSS	1104	100%	0%	0%	0%	0%	0%
OB Observation	0	0%	0%	0%	0%	0%	0%
Observation	53	42%	58%	0%	0%	0%	0%
Observation Precertification	1	100%	0%	0%	0%	0%	0%
Occupational Therapy Eval	22	73%	27%	0%	0%	0%	0%
Occupational Therapy Treatment	1454	63%	37%	9%	0%	0%	0%
Office visit	1363	95%	5%	0%	0%	100%	0%
Orthotics/Prosthetics	286	95%	5%	0%	0%	0%	0%
Outpatient - Other	513	98%	2%	0%	0%	100%	0%
Outpatient Diagnostic	476	94%	6%	0%	0%	100%	0%
Outpatient Surgery	496	99%	1%	0%	0%	100%	0%
Personal Care Services	2800	78%	22%	15%	0%	0%	0%
Pharmacy	21	95%	5%	33%	0%	0%	0%
Physical Therapy Eval	46	87%	13%	0%	0%	0%	0%
Physical Therapy Treatment	909	81%	19%	25%	0%	0%	0%
Prescribed Pediatric Extended Care Center	22	86%	14%	0%	0%	0%	0%
Private Duty Nursing	539	92%	8%	11%	0%	0%	0%
Radiology / Imaging	328	95%	5%	0%	0%	75%	25%
RTC/Detox	141	100%	0%	0%	0%	0%	0%
Speech Therapy Eval	6	83%	17%	0%	0%	0%	0%
Speech Therapy Treatment	1757	81%	19%	11%	0%	0%	0%
TOTALS	22,709	82%	18%	23%	0%	98%	2%