

2025 Denials and Approval Rates - STAR Kids

Service Type	Total Prior Auth Requests	Approved	Denied	Approved After Appeal	Approvals with Extended Timeframe	Approved Expedited Request	Denied Expedited Requests	Standard Auth Average Completion time	Standard Auth Median Completion time	Expedited Auth Average Completion Time	Expedited Auth Median Completion Time
Ambulance	110	94%	6%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Applied Behavior Analysis	98	98%	2%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Applied Behavior Analysis Eval	70	98%	2%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Behavioral Health Outpatient	8	99%	1%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Behavioral Health Psych Testing	2	68%	32%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Consultation	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
CPW Case Management	219	100%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Dialysis	4	92%	8%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Episode Based Medicines	2	100%	0%	50%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Equipment and supplies	3197	78%	22%	50%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Evaluate and Treat	0	100%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Genetic Testing	85	52%	48%	50%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Home Health Occupational Therapy	265	67%	33%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Home Health Physical Therapy	192	71%	29%	50%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Home Health Skilled Nursing	31	97%	3%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Home Health Speech Therapy	437	78%	22%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Hospice	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Acute	149	89%	11%	67%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Border Baby	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Long term acute care	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Maternity	1	58%	42%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Medical Rehab	1	100%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient MH & CD Admit	258	97%	3%	0%	n/a	94%	6%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Newborn	1	86%	14%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Precertification	97	94%	6%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Skilled Nursing Facility	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
LTSS	581	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
OB Observation	0	30%	70%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Observation	22	47%	53%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Observation Precertification	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Occupational Therapy Eval	7	84%	16%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Occupational Therapy Treatment	693	72%	28%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Office visit	657	95%	5%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Orthotics/Prosthetics	142	94%	6%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Outpatient - Other	265	96%	4%	0%	n/a	89%	11%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Outpatient Diagnostic	320	86%	14%	0%	n/a	89%	11%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Outpatient Surgery	270	97%	3%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Personal Care Services	1538	0%	0%	17%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Pharmacy	13	98%	2%	50%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Physical Therapy Eval	22	74%	26%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Physical Therapy Treatment	397	66%	34%	33%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Prescribed Pediatric Extended Care Center	7	75%	25%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Private Duty Nursing	237	85%	15%	33%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Radiology / Imaging	169	94%	6%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
RTC/Detox	39	100%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Speech Therapy Eval	3	87%	13%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Speech Therapy Treatment	837	84%	16%	25%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Update to Episode Based Medications	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
TOTALS	11,446	83%	17%	26%	N/A	96%	4%				