

2025 Denials and Approval Rates - STAR

Service Type	Total Prior Auth Requests	Approved	Denied	Approved After Appeal	Approvals with Extended Timeframe	Approved Expedited Request	Denied Expedited Requests	Standard Auth Average Completion time	Standard Auth Median Completion time	Expedited Auth Average Completion Time	Expedited Auth Median Completion Time
Ambulance	54	0%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Applied Behavior Analysis	91	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Applied Behavior Analysis Eval	65	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Behavioral Health Outpatient	92	100%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Behavioral Health Psych Testing	19	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Consultation	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
CPW Case Management	351	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Dialysis	12	0%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Episode Based Medicines	6	0%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Equipment and supplies	1671	96%	4%	36%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Evaluate and Treat	7	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Genetic Testing	1064	50%	50%	67%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Home Health Occupational Therapy	367	100%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Home Health Physical Therapy	178	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Home Health Skilled Nursing	122	0%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Home Health Speech Therapy	1166	75%	25%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Hospice	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Acute	1349	100%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Border Baby	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Long term acute care	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Maternity	500	0%	100%	50%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Medical Rehab	1	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient MH & CD Admit	736	100%	0%	0%	n/a	94%	6%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Newborn	487	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Precertification	231	0%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Inpatient Skilled Nursing Facility	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
LTSS	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
OB Observation	46	0%	100%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Observation	367	100%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Observation Precertification	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Occupational Therapy Eval	31	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Occupational Therapy Treatment	1469	100%	0%	25%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Office visit	2449	100%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Orthotics/Prosthetics	265	92%	8%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Outpatient - Other	720	87%	13%	25%	n/a	89%	11%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Outpatient Diagnostic	1494	85%	15%	0%	n/a	89%	11%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Outpatient Surgery	2259	100%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Personal Care Services	0	0%	0%	25%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Pharmacy	46	0%	0%	100%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Physical Therapy Eval	23	100%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Physical Therapy Treatment	1935	69%	31%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Prescribed Pediatric Extended Care Center	4	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Private Duty Nursing	60	100%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Radiology / Imaging	1182	97%	3%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
RTC/Detox	266	100%	0%	0%	n/a	100%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Speech Therapy Eval	15	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Speech Therapy Treatment	3369	85%	15%	25%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
Update to Episode Based Medications	0	0%	0%	0%	n/a	0%	0%	tbd DA report	tbd DA report	tbd DA report	tbd DA report
TOTALS	24,569	89%	11%	26%	N/A	96%	4%				