## 2025 Approval and Denial Rates

## STAR

| Service Type | Total Prior Auth Requests | Approved | Denied | Approved After Appeal | Approvals with Extended Timeframe | Approved Expedited Request | Denied Expedited Requests |
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| Ambulance | 118 | 92% | 8% | 0% | 0% | 93% | 7% |
| Applied Behavior Analysis | 242 | 96% | 4% | 0% | 0% | 0% | 0% |
| Applied Behavior Analysis Eval | 179 | 98% | 2% | 0% | 0% | 0% | 0% |
| Behavioral Health Outpatient | 161 | 99% | 1% | 0% | 0% | 0% | 0% |
| Behavioral Health Psych Testing | 36 | 61% | 39% | 0% | 0% | 0% | 0% |
| CPW Case Management | 739 | 100% | 0% | 0% | 0% | 0% | 0% |
| Dialysis | 19 | 89% | 11% | 0% | 0% | 80% | 20% |
| Episode Based Medicines | 8 | 100% | 0% | 0% | 0% | 100% | 0% |
| Equipment and supplies | 3072 | 75% | 25% | 32% | 0% | 100% | 0% |
| Genetic Testing | 2043 | 53% | 47% | 53% | 0% | 100% | 0% |
| Home Health Occupational Therapy | 790 | 73% | 27% | 0% | 0% | 0% | 0% |
| Home Health Physical Therapy | 345 | 74% | 26% | 0% | 0% | 0% | 0% |
| Home Health Skilled Nursing | 221 | 95% | 5% | 0% | 0% | 95% | 5% |
| Home Health Speech Therapy | 2480 | 79% | 21% | 8% | 0% | 0% | 0% |
| Hospice | 0 | 0% | 0% | 0% | 0% | 0% | 0% |
| Inpatient Acute | 2712 | 90% | 10% | 14% | 0% | 100% | 0% |
| Inpatient Border Baby | 0 | 0% | 0% | 0% | 0% | 0% | 0% |
| Inpatient Long term acute care | 0 | 0% | 0% | 0% | 0% | 0% | 0% |
| Inpatient Maternity | 976 | 56% | 44% | 9% | 0% | 0% | 0% |
| Inpatient Medical Rehab | 4 | 100% | 0% | 0% | 0% | 0% | 0% |
| Inpatient MH & CD Admit | 1471 | 97% | 3% | 0% | 0% | 94% | 6% |
| Inpatient Newborn | 1076 | 85% | 15% | 0% | 0% | 0% | 0% |
| Inpatient Precertification | 377 | 94% | 6% | 0% | 0% | 100% | 0% |
| Inpatient Skilled Nursing Facility | 0 | 0% | 0% | 0% | 0% | 0% | 0% |
| LTSS | 0 | 0% | 0% | 0% | 0% | 0% | 0% |
| OB Observation | 132 | 8% | 92% | 0% | 0% | 0% | 0% |
| Observation | 688 | 30% | 70% | 0% | 0% | 100% | 0% |
| Observation Precertification | 0 | 0% | 0% | 0% | 0% | 0% | 0% |
| Occupational Therapy Eval | 61 | 89% | 11% | 0% | 0% | 0% | 0% |
| Occupational Therapy Treatment | 3068 | 77% | 23% | 8% | 0% | 0% | 0% |
| Office visit | 4401 | 94% | 6% | 50% | 0% | 100% | 0% |
| Orthotics/Prosthetics | 555 | 93% | 7% | 75% | 0% | 100% | 0% |
| Outpatient - Other | 1433 | 96% | 4% | 20% | 0% | 93% | 7% |
| Outpatient Diagnostic | 1889 | 80% | 20% | 100% | 0% | 90% | 10% |
| Outpatient Surgery | 4206 | 98% | 2% | 0% | 0% | 100% | 0% |
| Personal Care Services | 3 | 100% | 0% | 0% | 0% | 0% | 0% |
| Pharmacy | 75 | 97% | 3% | 20% | 0% | 100% | 0% |
| Physical Therapy Eval | 41 | 73% | 27% | 0% | 0% | 0% | 0% |
| Physical Therapy Treatment | 3778 | 72% | 28% | 24% | 0% | 100% | 0% |
| Prescribed Pediatric Extended Care Center | 7 | 71% | 29% | 0% | 0% | 0% | 0% |
| Private Duty Nursing | 127 | 82% | 18% | 0% | 0% | 0% | 0% |
| Radiology / Imaging | 2458 | 88% | 12% | 33% | 0% | 100% | 0% |
| RTC/Detox | 569 | 99% | 1% | 0% | 0% | 100% | 0% |
| Speech Therapy Eval | 25 | 84% | 16% | 0% | 0% | 0% | 0% |
| Speech Therapy Treatment | 6764 | 85% | 15% | 29% | 0% | 100% | 0% |
| **TOTALS** | **47,349** | **83%** | **17%** | **28%** | **0%** | **96%** | **4%** |