



Driscoll Health Plan

News and Updates



Date:

July-27
2026

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Authorization Requirement Updates effective 09/01/2026

Durable Medical Equipment

- S1040, cranial remolding orthosis (CRO), a custom-fitted or custom-fabricated medical device that is applied to the head to correct deformity, improve function, or relieve symptoms of a structural cranial disease in members 3 months to 18 months of age.
- o DHP will not require prior authorization for procedure code S1040 with a diagnosis of craniosynostosis, diagnosis code requirement: Q75.0, Q75.00, Q75.058, Q75.009, Q75.01, Q75.02, Q75.03, Q75.04, Q75.001, Q75.002, Q75.021, Q75.022 Q75.029, Q75.041, Q75.042, Q75.049, Q75.05, Q75.08.
- o DHP will require prior authorization for procedure code S1040 with diagnoses of Lateral Deformational Plagiocephaly, Brachycephaly, Asymmetrical Brachycephaly, or Dolichocephaly.

* To access the DHP provider portal , visit driscollhealthplan.com