



Driscoll Health Plan

News and Updates



Date:

Mar-23

2026

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: CLIA Certification and Enrollment Through PEMS

This is a reminder that all providers of laboratory services must comply with the rules and regulations of the Clinical Laboratory Improvement Amendment (CLIA). To meet these requirements, providers:

- Must update their CLIA certifications in the TMHP Provider Enrollment and Management System (PEMS).
- May only bill for services that are covered under their current CLIA certification.

Driscoll Health Plan (DHP) will only reimburse providers for laboratory services if they:

- Comply with CLIA.
- Have CLIA certification for the procedure code being billed.

Note: DHP will not reimburse any claims for a procedure without appropriate CLIA certification.

Updating CLIA Certifications in PEMS

Providers must update their CLIA certifications during their provider enrollment revalidation in PEMS by clicking the License/Certification/Accreditation tab.

For more information about updating CLIA certifications in PEMS, refer to www.tmhp.com/topics/provider-enrollment/pems/licenses.

All services that require certification will be verified with PEMS effective 3/1/2026.

Please monitor your EOPs for CLIA related issues (informational remark codes) on submitted claims starting the week of 3/1/2026. Effective 6/1/2026 these issues will result in claims denials.

* To access the DHP provider portal, visit driscollhealthplan.com