

<p align="center"><b><u>Driscoll Health Plan General Information</u></b></p> <p><b>Address:</b> 4525 Ayers Street Corpus Christi, Texas 78415</p> <p><b>Hours of Operation:</b> 8 a.m. to 5 p.m. (CST), Mon – Fri (Except State Holidays)</p> <p><b>Eligibility Verification:</b> Call Member Services or access web: <a href="http://www.dhpproviderportal.com">www.dhpproviderportal.com</a></p> <p>Please submit authorizations online at: <a href="http://www.dhpproviderportal.com">www.dhpproviderportal.com</a></p>	<p align="center"><b><u>Claims Information</u></b></p> <p>There are 2 types of payment sources for CHIP Perinate: DHP and TMHP Electronic claims are accepted through: <b>Change Healthcare Payer ID – 74284</b> For paper claims, send a completed claim form (CMS 1500 or UB04) to: <b>Driscoll Health Plan</b> <b>P.O. Box 3668</b> <b>Corpus Christi, Texas 78463-3668</b></p> <p>Claims must be submitted within 95 days of the date of service. THMP Claims: Texas Medicaid &amp; Healthcare Partnership P.O. Box 200555 Austin, Texas</p>
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<b>Billing Information</b>		
<b>Income Level</b>	<b>Professional Claims</b>	<b>Facility Claims</b>
Labor with Delivery charges at or below 198% FPL	Bill to DHP	Bill to TMHP
Labor with delivery charges >198-202% FPL	Bill to DHP	Bill to DHP
All services subsequent to birth for newborns at or below 198% FPL	Bill to TMHP	Bill to TMHP
All services subsequent to birth for newborns >198-202% FPL	Bill to DHP	Bill to DHP
Postpartum Care: Eligibility for mother ends with delivery.		
Bill postpartum with delivery date or bill CPT code 59430.	Bill to DHP	

<b>Contact Information</b>		
<p><b>Provider Services</b> 1-877-324-3627 option 1</p> <p><b>Member Services</b> CHIP: 1-877-451-5598</p> <p><b>Prior Authorization</b> 1-877-455-1053 Fax: 1-866-741-5650</p> <p><b>Pharmacy-Prior Authorization</b> Navitus: 1-877-908-6023</p> <p><b>Authorization Status</b> 1-877-324-3627 option 1</p>	<p><b>Urgent After Hours On-Call Nurse for Authorization</b> 1-877-455-1053 option 2</p> <p><b>Case and Disease Management</b> 1-877-222-2759 Fax: 1-866-704-9824</p> <p><b>Provider Complaints</b> Email: DHP_QM_Complaints@dchstx.org Nueces SA: 1-877-220-6376 Hidalgo SA: 1-855-425-3247</p>	<p><b>Waste, Abuse and Fraud Hotline</b> 1-844-808-3170</p> <p><b>Interpreter Services</b> 1-866-421-3463 Note: When you use this service, you will need to provide: Language Needed Member DHP ID Number Physician’s First and Last Name</p> <p><b>Member Complaints</b> 1-877-324-7543</p>

<b>For Newborns at or below 198% FPL:</b> Call the Medicaid Helpline at: <b>1-800-964-2777</b>	Newborn receives Medicaid benefits for 12 months. Newborn will receive an enrollment package from the state to choose a Medicaid Health Plan.
<b>For Newborns &gt;198-202% FPL:</b>	Newborn will be enrolled with DHP and receive CHIP benefits for the remainder of the CHIP Perinatal coverage period.

Please submit authorizations online at [www.dhpproviderportal.com](http://www.dhpproviderportal.com) or fax to 1-866-741-5650.  
 All services must be medically indicated, evidenced by supporting clinical documentation.  
 COB – Authorization is required for inpatient services if DHP is secondary payer. No authorization is required for observation services if DHP is secondary payer. Some outpatient services/procedure codes may require prior authorization regardless of DHP as secondary payer. Providers should verify authorization requirements on the DHP Prior Authorization Portal at <https://driscollhealthplan.com/priorauthcheck>. In cases where DHP is secondary payer and no prior authorization is required, as based on directive within the DHP Prior Authorization Portal, providers should verify the services are a covered benefit by the primary payer. If the services are known to be a non-covered benefit by the primary payer, prior authorization is required by DHP and proof of non-coverage of benefit must accompany the claim submission.  
 Authorization requests received after hours or during holiday closures will be processed with a start date of the following business day. Office-based procedures rendered during extended hours will be processed with a start date of date of service, provided requests are submitted to DHP within one business day.  
 Elective surgical procedures unrelated to the primary reason for admission may not be a covered benefit and will require a prior authorization.  
 Unless otherwise specified below, all out-of-network services require prior authorization.  
 Unless otherwise specified below, authorization is required for ALL services which are either not a benefit or exceed the allowed benefit.

SERVICES	NO AUTH REQUIRED	AUTH REQUIRED	NON-COVERED SERVICES
<b>Prenatal Care: Up to 20 Prenatal visit</b>			
First 28 weeks of pregnancy: one visit every 4 weeks	x		
28-36 weeks of pregnancy: one visit every 2-3 weeks	x		
36 weeks to delivery: one visit every week	x		
Additional prenatal visits will be paid if medically necessary and with prior approval by DHP		x	
Referrals to Participating Maternal Fetal Medicine (MFM)	x		
<b>Ultrasounds</b>			
OB Ultrasounds ordered / performed by Maternal Fetal Medicine Specialists	x		
Biophysical Profile (BPP) with or without NST (Fetal Non-stress tests)	x		
Up to 4 OB ultrasounds per pregnancy	x		
Greater than 4 OB Ultrasounds		x	
Transvaginal OB ultrasound for short cervix (CPT 76817)	x		
<b>Pharmacy</b>			
CHIP Formulary: Navitus Toll free: 1-877-908-6023	x		
Limited Pregnancy injections for iron, Rhogam, insulin, and Tdap vaccine: J1750, J2790, J2791, J2792, J1815, J1817, 90384, 90385, & 90715; no auth required if <\$300	x		
<b>Laboratory Services</b>			
Laboratory Services which directly relate to antepartum care and/or the delivery of the covered CHIP Perinate until birth done at any in-network laboratory	x		

SERVICES	NO AUTH REQUIRED	AUTH REQUIRED	NON- COVERED SERVICES
<b>Postpartum Care</b>			
Two postpartum visits, within 60 days of birth, will be paid by DHP. Family planning is not included	x		
<b>Emergency Services</b>			
Emergency ground, air and water transportation for labor and threatened labor directly related to the delivery of the unborn child	x		
Emergency Medical Conditions	x		
<b>Other Services</b>			
Cordocentesis if not performed by MFM		x	
Fetal Intrauterine Transfusion (FUIT) if not performed by MFM		x	
Inpatient and observation hospital care for the mother of the unborn child that is not related to labor with delivery, such as a broken arm, labor without delivery of the baby (false labor), PIH, and other medically complicating conditions			x
Cervical cerclage placement (Inpatient, Observation, or Outpatient)		x	
Cervical cerclage removal in office or facility	x		
D&Cs related to miscarriages (57558, 59160, 59812, 59820-59830, 59870)	x		
Elective surgical procedures unrelated to the primary reason for admission may not be a covered benefit		x	
Post-delivery services or complications resulting in the need for emergency services for the mother of the CHIP Perinate			x
Limited Diabetic Supplies: A4245, A4253, A4206, A4250, A4258; no auth required if <\$300 paid per item	x		
Electric breast pump (non-hospital grade) E0603 – one per pregnancy or one per three years	x		
Other durable medical equipment, prosthetic devices, and disposable medical supplies			x
Mental health, chemical dependency and any other care not related to pregnancy			x
Sterilization and family planning services are not a benefit for CHIP Perinate members			x