



## Date:

June-28

2024

## **Contact Information**

For questions or additional assistance, contact:

Provider Relations 956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

## Co-pays for CHIP COVID-19 services will resume starting October 1, 2024

During the COVID-19 public health emergency, the Texas Health and Human Services Commission (HHSC) waived co-pays for COVID-19 vaccines, testing, and treatment for Children's Health Insurance Program (CHIP) members. This will end on September 30, 2024.

For CHIP COVID-19 vaccines, testing, and treatment scheduled on or after October 1, 2024, you may begin collecting co-pays.

No co-pays for mental health and substance use disorder outpatient office visits.

As a reminder, co-pays have been permanently removed for mental health and substance use disorder outpatient office visits to comply with federal regulations.

Providers must adhere to co-pay guidelines outlined in the Driscoll Health Plan Provider Manual which can be found at www.driscollhealthplan.com.

If you have any questions, Contact Provider Relations at 956-632-8308

\* To access the DHP provider portal , visit <u>driscollhealthplan.com</u>