



# Driscoll Health Plan

## News and Updates



### Date:

**July-2**

**2024**

### Contact Information

For questions or additional assistance, contact:

Provider Relations  
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit [driscollhealthplan.com/providers](https://driscollhealthplan.com/providers)

To verify authorization requirements via the Authorization Requirement Portal, visit [driscollhealthplan.com/priorauthcheck](https://driscollhealthplan.com/priorauthcheck)

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

### ATTENTION: ALL PROVIDERS AND OFFICE MANAGERS

RE: DHP PROVIDER PORTAL AND HEDIS® RESOURCES

New!

Effective July 16, 2024, the HEDIS® resource page on the Provider Portal will reflect the following changes:

1. Renamed to Driscoll Care Dashboard and HEDIS® Provider Resources
2. Addition of new resources to assist with using the Driscoll Care Dashboard:
  - a. What is the Driscoll Care Dashboard? (pdf document)
  - b. Provider Dashboard training documents (pdf document)
3. Added link to the Driscoll Care Dashboard (via External Sites)

The Driscoll Care Dashboard is a new application that gives providers insight into their performance on HEDIS® quality measures and replaces the DHP Provider HEDIS® reports which were previously provided monthly on the portal.

If you have any questions, please contact your Provider Relations Representative.

\* To access the DHP provider portal , visit [driscollhealthplan.com](https://driscollhealthplan.com)