

NEW Value-Added Service: *Empowering Potty Time*

Driscoll Health Plan partners with Empower Behavioral Health to provide caregivers with potty training tips. Empowering Potty Time is a pilot potty-training program available at no cost to eligible Driscoll Health Plan STAR Kids members. Members under 20 years of age with autism and incontinence are eligible to join the program (restrictions and limitations may apply). The program uses proven strategies based on Applied Behavior Analysis (ABA) and includes a brief 30-minute online educational session, followed by a 3-to-4-hour one-on-one training session.

Upcoming CME Events: Congenital Syphilis presented by Dr. Jaime Fergie

DHP is relaunching Regional Provider Advisory Group and CME Events. Initial series will feature Dr. Jaime Fergie providing updates on Congenital Syphilis on:

- February 6 at Katz 21 in Corpus Christi
- February 27 at Rancho Viejo in Brownsville/Harlingen
- March 6 at Patio on Guerra in McAllen
- March 27 at Laredo Country Club in Laredo.

Please check with your Provider Relations Representative or call Cindy McMahon at 361-694-4881 for more information.

New COB Process

Effective December 1, 2024, prior authorization is required for speech

Texas Health Steps: Quick Course on Integrating Postpartum Depression Screening into Routine Infant Medical Checkups

This course explores the effects of postpartum depression and provides guidance on how Texas Health Steps providers can receive separate reimbursement for conducting a maternal postpartum depression screening during an infant's regular checkup.

[Learn More](#)

Therapy Reevaluation Prior Authorization Removed

As of November 1, 2024, the first two re-evaluations with in-network therapy providers occurring within a rolling 12-month period do not require prior authorization. Additional re-evaluations completed during the same 12-month period or re-evaluations with out-of-

therapy, physical therapy, and occupational therapy regardless of whether Driscoll Health Plan (DHP) is the secondary payor. If the primary insurance covers and approves the services, then DHP will pay any claims not covered by the primary plan. If the primary insurance denies the service or the member loses their primary coverage, then claims will be paid based on the DHP authorization already in place. Please submit all requests for therapy for prior authorization.

network therapy providers require prior authorization. If prior authorization is required, the requests for additional re-evaluations must be faxed to DHP. The fax cover sheet should indicate that two re-evaluations have already been completed and prior authorization is needed.

[View Therapy Guide](#)

Driscoll Health Plan's Provider Toolkits and Clinical Resources

Below are links designed to equip providers with an extensive array of tools, resources, and comprehensive information aimed at enhancing clinical efficiency and facilitating the delivery of superior patient care.

Through this hub, healthcare professionals can access valuable insights and support to optimize healthcare outcomes and streamline their practice operations.

[Dental Toolkit](#)

[C-Section Toolkit](#)

[Clinical Guidelines](#)

[Depression in Pregnancy Toolkit](#)



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