

Rider 32 Provider Information

Beginning September 1, 2025, the Texas Health and Human Services Commission (HHSC) will shift Medicaid-only services for dually eligible individuals (those who qualify for both Medicare and Medicaid) from a fee-for-service (FFS) model to a managed care delivery system. The MCO will be responsible for processing and adjudicating these claims.

Provider Responsibilities

Providers must submit claims for Medicaid-only services for dually eligible clients enrolled in Medicaid managed care directly to the member's MCO.

If a provider mistakenly submits a claim to TMHP:

- TMHP will forward the claim to the appropriate MCO.
- TMHP's response will indicate the claim was forwarded; however, TMHP will not generate an Electronic Remittance and Status (ER&S) Report.

This process applies to claims with dates of service on or after September 1, 2025. TMHP will no longer adjudicate these claims. For claim status updates or adjudication-related questions, providers should contact the member's MCO directly.

For questions, please contact DHP Provider Relations department:
(956) 632-8308.

Texas Medicaid Provider Revalidation Reminder

To participate in Texas Medicaid, providers must enroll through TMHP's PEMS system and revalidate their enrollment periodically. Failure to revalidate on time will result in the inability to serve Medicaid patients.

To stay compliant and avoid disruptions in service, please follow these key steps:

- Verify your email in the Provider Information tab to receive updates.
 - Check your revalidation date in PEMS and submit your request early (up to 180 days in advance).
 - Revalidation is complete only when your request reaches "closed-enrolled" status.
 - Use TMHP resources for help:
 - **TMHP's Instructional Webpage** for step-by-step guidance
 - **TMHP's YouTube Channel for PEMS** video for walkthroughs for all provider types
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Driscoll Health Plan's Provider Toolkits and Clinical Resources

Below are links designed to equip providers with an extensive array of tools, resources, and comprehensive information aimed at enhancing clinical efficiency and facilitating the delivery of superior patient care.

Through this hub, healthcare professionals can access valuable insights and support to optimize healthcare outcomes and streamline their practice operations.

[Dental Toolkit](#)[C-Section Toolkit](#)[Clinical Guidelines](#)[Depression in Pregnancy Toolkit](#)

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