

## Value-Added Service (VAS): *Empowering Potty Time*

DHP in partnership with Empower Behavioral Health is introducing an ABA-based potty-training Value-Added Service called *Empowering Potty Time*. This VAS is available at no cost to members with neurodevelopmental conditions and functional incontinence.

Experienced technicians will work and guide caregivers through the program using positive reinforcement and personalized strategies to facilitate successful potty training. Additional benefits of this VAS include increased independence, improved self-esteem, and enhanced social skills.

DHP will have virtual sessions to kick-off *Empowering Potty Time* throughout 2025 to educate participants on the program. After attending the educational session, eligible members will be enrolled in the program. Incentives will be given to those who complete the educational session and the program.

To qualify, the child must:

- Be a Driscoll Health Plan STAR Kids member
- Be less than 21 years of age
- Have a diagnosis of autism and incontinence

For more information, please see our website: <https://driscollhealthplan.com/vas-potty-training/>

*\*Restrictions and limitations apply*

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### Reducing Administrative Burden

By eliminating these authorization requirements, we significantly reduce administrative burden, ensuring that healthcare providers can focus more on delivering quality care and less on navigating complex administrative processes. This also leads to a more streamlined experience for patients, improving both their access to care and overall satisfaction.

- Therapy Re-evaluations
- Observation Stays
- Select DME, Labs, CADs (Clinically

### Avoid PCS Denials

Submitting a signed Physician's Statement of Need (PSON) for Personal Care Services (PCS) in a timely manner is **essential** to comply with state-imposed deadlines and prevent the need to resubmit the referral.

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### How to Reduce Prescription Burden & Delayed Treatment

Please type "May dispense brand/generic that is covered" in the E-scribe Comment

- Administered Drugs)
- In-Network Behavioral Health In-Lieu-Of Services (many)

Section. This allows pharmacists the ability to dispense in accordance with the PDL (Preferred Drug List) when the prescription is brand-driven.

## Driscoll Health Plan's Provider Toolkits and Clinical Resources

Below are links designed to equip providers with an extensive array of tools, resources, and comprehensive information aimed at enhancing clinical efficiency and facilitating the delivery of superior patient care.

Through this hub, healthcare professionals can access valuable insights and support to optimize healthcare outcomes and streamline their practice operations.

[Dental Toolkit](#)

[C-Section Toolkit](#)

[Clinical Guidelines](#)

[Depression in Pregnancy Toolkit](#)



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