



Driscoll
Health Plan

June 2026

Provider Newsletter



Congenital Syphilis Hotline for Clinics



Texas has one of the nation's highest rates of syphilis.
Approximately one in four congenital syphilis cases nationwide are

diagnosed in Texas. Department of State Health Services (DSHS) launched a new congenital syphilis hotline to help answer questions from clinicians statewide regardless of their expertise or case complexity. The hotline can offer support to those physicians or clinicians who aren't really comfortable with interpretation or knowing what to do, how to treat and refer a patient if a patient needs additional monitoring.

DSHS ultimately hopes to extend the hotline's availability into weekends later in 2026. View the DSHS website for further educational information and resources.

Any clinician can call (833) 62-ENDCS or (833) 623-6327 and speak directly to a physician consultant or nurse from 8 am-5 pm Monday through Friday.

[View Educational Resources](#)

Texas Medicaid Provider Revalidation

Complete your revalidation in PEMS to stay enrolled

Revalidation is the required process where you confirm and update your provider information. You must complete this process in the Provider Enrollment and Management System (PEMS) to maintain an active enrollment status and continue receiving payments. Most providers are required to revalidate every five years. This is required by state and federal law.

Don't Miss Your Deadline

If you do not complete your revalidation on time:

- You will be disenrolled from Texas Medicaid
- Driscoll Health Plan will not be able to pay your claims

What counts as complete?

- Your revalidation must be submitted, reviewed and approved by your assigned due date.
- Final PEMS status must show: **Closed-Enrolled**

How to stay on track:

- Watch for letters from TMHP. They contain important deadlines and instructions.
- Start early. Revalidation can take time, especially if additional documents or corrections are needed.
- Review PEMS training materials before you begin.
- Confirm Medicaid enrollment.

- Keep your email address updated in PEMS.

Take Action Now

- Visit the link below to complete revalidation today.
- Check your due date in PEMS.
- If your due date is within 180 days, start revalidation now.

Begin Today

Availity Claims Submission Portal Link

Providers have the ability to submit professional (CMS 1500) claims through Availity's portal. Availity Quick Claims allows Providers to submit electronic professional claims in real time. Quick Claims dramatically accelerates the claims process for repeatable transactions including templates that enable providers to use information from a submitted claim in subsequent claims.

The first time Quick Claims is accessed for the organization, the provider will be prompted to contact the organization's administrator to configure the claim setting before filing the first claim. Changes to claim settings can only be completed by the organization's administrator by selecting Claim Settings in the upper-left corner of the Quick Claim application.

Claim Setting selection will apply to ALL future claims submitted in Quick Claims - Provider can update default settings at any time AFTER the initial setup by an Administrator.

View Tip Sheet

Safe Summer Splash Event Recap



On May 16, 2026, families from across South Texas gathered at the Pharr Aquatic Center for Safe Summer Splash, a first-of-its-kind water safety event made possible through a partnership between Junior League of McAllen, Driscoll Health Plan, Driscoll Children's Hospital RGV, and the City of Pharr. More than 100 volunteers came together to provide families with lifesaving education focused on water safety, CPR, hydration, and sun protection.

Families from 29 zip codes across four counties attended, and 1,200 properly fitted life jackets were distributed to children. One of the day's most meaningful moments came during CPR training sessions led by Dr. Frankie Fike and EMS professionals, where families learned critical skills that could save lives. The event highlighted the importance of prevention, education, and community collaboration in building safer summers for South Texas families.

Driscoll Health Plan's Provider Toolkits and Clinical Resources

Below are links designed to equip providers with an extensive array of tools, resources, and comprehensive information aimed at enhancing clinical efficiency and facilitating the delivery of superior patient care.

Through this hub, healthcare professionals can access valuable insights and support to optimize healthcare outcomes and streamline their practice operations.

[Dental
Toolkit](#)

[C-Section
Toolkit](#)

[Clinical
Guidelines](#)

[Depression in
Pregnancy Toolkit](#)



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