



### Physician Request for Removal of Member from Panel

The member referenced below is not following the accepted standards set by our office to maintain an effective treatment plan or good patient/physician relationship. The information below is provided to notify the member of such termination request, advising them to select a new primary care physician.

Member Name: \_\_\_\_\_

Member ID: \_\_\_\_\_

This member has displayed the following:

- Fraudulent use of services or benefits.
- Threats of physical harm to a provider or their office staff.
- Non-payment of required copayment for services rendered.
- Receipt of prescription medications or health services in a quantity or manner, which is not medically beneficial or medically necessary.
- Refusal to accept a treatment or procedure recommended by the provider and such refusal is incompatible with the continuation of the patient-physician relationship. The provider should also indicate if they believe that no professionally acceptable alternative treatment or procedure exists.
- Repeated refusal to comply with office procedures essential to the functioning of the provider's practice or to accessing benefits under the managed care plan such as frequently missed appointments or abuse of the emergency room.
- Other behavior which has resulted in serious disruption of the patient-physician relationship.

Comments to substantiate the above: \_\_\_\_\_

Date(s) member was counseled/educated: \_\_\_\_\_

**Supporting documentation must be attached to substantiate that the member was counseled/educated on the importance of being compliant and has been referred to Driscoll Health Plan (DHP) for outreach.** (i.e., Medical records, chart notes, incident report that document the member was called and reminded of the appointment, documentation of no-shows, documentation of recommended treatment plan, counseled, DHP Health Services Referral for Case Management Request Form, Service Coordination notes, etc.)

The above member has been counseled and educated, and there has not been any improvement or progress. It is necessary for this member to be removed from my panel and to seek medical service elsewhere. I will continue to provide treatment for 30 days from the date DHP notifies the member that selecting another primary care physician is expected.

Signature of requesting primary care physician:

\_\_\_\_\_ Date: \_\_\_\_\_

Type or print name: \_\_\_\_\_

**Please send request and supporting details/documentation via secure fax/email to Driscoll Health Plan.**

**Secure Fax:** 361-808-2725

**Secure Email:** DHP\_QualityConcerns@dchstx.org