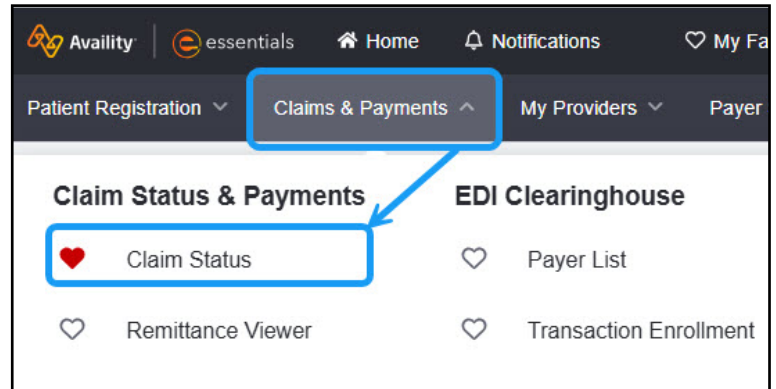
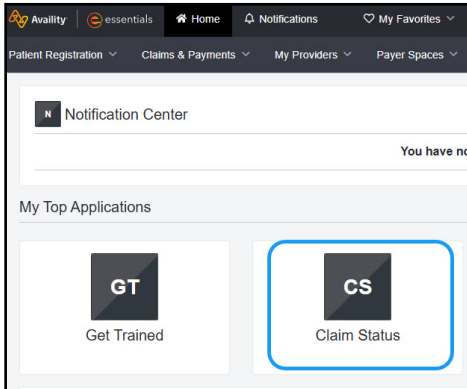


Step 1: Log into Availity using your credentials.

Step 2: To view a claim status, utilize the **'Claims & Payments'** drop-down menu or by selecting the **'Claims Status'** Tile. You can also 'favorite' the Claims Status in Claims & Payments drop down menu by selecting the heart.



Step 3: The following information is **required** to view the status of a claim

- Payer selection
- Provider NPI
- Member ID/Medicaid #
- Patients DOB
- Claim Service FROM Date
- Claim Service TO Date
- Claim Amount

Step 4: Select Submit. Scroll down and you will find the claim that matches the information input in step 3. Here you will be able to see for the first time what the status of that claim is – **PAID, DENIED, PENDING.**

Note: You can only search and view ONE claim at a time

Paid Amount	Service Dates	Claim Status	Patient Name	Claim Number	Billed Amount	Member ID	Patient Account Number	Patient Date of Birth	Finalize
	03/02/2026 03/02/2026	PAID							
\$0.00	02/27/2026 02/27/2026	DENIED							
\$0.00	02/27/2026 02/27/2026	PENDING							

Step 5: Select the claim in which you would like to view.

Step 6: Selecting the claim will allow you to view more details including the **Claim Status**.

cs Claim Status

Customer ID [redacted] Exchange Date March 10, 2026 8:44 AM
 Transaction ID [redacted] Export to CSV Print this Page Return to Results [New Search](#)

[View Remittance Advice](#) [Remittance](#)

Patient Information

Patient Name [redacted] Subscriber Member ID [redacted]
 Patient Date of Birth [redacted] Patient Account Number [redacted]

Claim Information

Claim Number [redacted] **Claim Status** PAID Billed Amount [redacted]
 HIPAA Codes [redacted] Paid Amount [redacted]
 Effective Date 03/03/2026
 Service Dates 03/02/2026 - 03/02/2026

Payment Information

Check Number [redacted] Provider Name [redacted]
 Check Date [redacted] Provider NPI [redacted]
 Provider Tax ID [redacted]

Step 7: Scrolling down on this more detailed view of the claim status you will also be able to view **'Line Level Information'**. Here you will be able to view the status of each procedure code within the claim.

Examples:

Line Level Information

Status	Service Dates	Procedure Code	Paid	Billed	Revenue Code	HIPAA Codes	Modifier	Quantity
PENDING	02/27/2026 02/27/2026	40819	[redacted]	[redacted]	--	P1.20	25-Significant Separately Identifiable Evaluation and Management Service by the Same Physician or Other Qualified Health Care Professional on the Same Day of the Procedure or Other Service	1
PENDING	02/27/2026 02/27/2026	99244	[redacted]	[redacted]	--	P1.20	25-Significant Separately Identifiable Evaluation and Management Service by the Same Physician or Other Qualified Health Care Professional on the Same Day of the Procedure or Other Service	1
PENDING	02/27/2026 02/27/2026	41010	[redacted]	[redacted]	--	P1.20	25-Significant Separately Identifiable Evaluation and Management Service by the Same Physician or Other Qualified Health Care Professional on the Same Day of the Procedure or Other Service	1

Codes

Type	Code	Description
Category	P1	Pending/In Process-The claim or encounter is in the adjudication system.
Category	P2	Pending/Payer Review-The claim/encounter is suspended and is pending review (e.g. medical review, repricing, Third Party Administrator processing).
Status	20	Accepted for processing.

Line Level Information

Status	Service Dates	Procedure Code	Paid	Billed	Revenue Code	HIPAA Codes	Modifier	Quantity
PAID	03/02/2026 03/02/2026	99214	[redacted]	[redacted]	--	F1.65	25-Significant Separately Identifiable Evaluation and Management Service by the Same Physician or Other Qualified Health Care Professional on the Same Day of the Procedure or Other Service	1
DENIED	03/02/2026 03/02/2026	96127	[redacted]	[redacted]	--	F2.585	25-Significant Separately Identifiable Evaluation and Management Service by the Same Physician or Other Qualified Health Care Professional on the Same Day of the Procedure or Other Service	1

Codes

Type	Code	Description
Category	F1	Finalized/Payment-The claim/line has been paid.
Category	F2	Finalized/Denial-The claim/line has been denied.
Status	585	Denied Charge or Non-covered Charge
Status	65	Claim/line has been paid.