



Driscoll Health Plan

News and Updates



Date:

Nov-19
2024

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: Reminder: 270/271 EDI Transactions now Available Through Availity

Driscoll Health Plan has partnered with Availity to provide 270/271 EDI transactions for healthcare benefit inquiries

How do I obtain 270/271 EDI Transactions

If you have previously enrolled with Availity to 270/271 EDI transactions, you will not be required to enroll again. If you haven't enrolled before, you can follow the link here:

<https://apps.availity.com/web/onboarding/portal-entry/#/create-account>

You may also contact your clearinghouse and let them know you wish to receive 270/271 EDI transactions from Driscoll Health Plan (Payer ID 74284) and they may be able to set that up for you.

Availity Support

If you are experiencing issues with Availity:

1. For users that are an Availity customer
 - a. <https://www.availity.com/customer-support/>
 - b. 1-800-282-4548
 - c. Submit a ticket with [Availity](#)
2. For users that do not have an Availity account
 - a. 1-800-AVAILITY (1-800-282-4548)

Please call our Provider Line at 877-324-3627 if you have any questions

* To access the DHP provider portal , visit driscollhealthplan.com