



Driscoll Health Plan

News and Updates



Date:

June-11

2026

Contact Information

For questions or additional assistance, contact:

Provider Relations
956-632-8308

To enter authorization requests and upload clinical via the Provider Portal, visit driscollhealthplan.com/providers

To verify authorization requirements via the Authorization Requirement Portal, visit driscollhealthplan.com/priorauthcheck

To submit authorization requests or clinical to the UM Dept. via fax, send to 1-866-741-5650

Attention: TMHP IAMOnline Activation Email Sent June 8, 2026

The Texas Medicaid & Healthcare Partnership (TMHP) IAMOnline platform is the new entry point for accessing applications on the TMHP webpage. Texas Medicaid providers will set up their TMHP IAMOnline account to manage services, access resources, and perform essential TMHP-related tasks.

Providers should check their email inbox for the TMHP IAMOnline activation email sent on June 8 and follow the instructions provided in the email.

For more information refer to TMHPs article "**TMHP IAMOnline Activation Email Sent June 8, 2026**".

New IAMOnline User Guide Available

The How to Access Texas Medicaid & Healthcare Partnership (TMHP) Applications Using IAMOnline User Guide is now available on TMHPs **Learning Management System (LMS)** and **Account Management** webpage. This user guide contains information on the implementation of TMHP IAMOnline, how to access TMHP applications, and how to manage account security.

Users must have a username and password to access training in the LMS. To obtain a username and password, click **create a new user account** on the LMS home page.

For LMS access issues, email TMHPTrainingSupport@tmhp.com.

For more information, call the TMHP EDI Help Desk at 888-863-3638.

* To access the DHP provider portal , visit driscollhealthplan.com