HEALTH AND HUMAN SERVICES COMMISSION PO BOX 149029 AUSTIN TX 78714-9029



Case number:

Date: 01/28/2023



Form 1809: Retest all Continuous Medicaid Population

In response to the COVID-19 pandemic, the federal government declared a public health emergency Jan. 27, 2020. This allowed Texas to provide you with continuous Medicaid coverage. Based on new federal law, continued eligibility will end March 31, 2023.

You are getting this notice because your Medicaid eligibility will be reviewed to determine if you can keep receiving Medicaid benefits. If you are eligible, your coverage will be renewed, but you might be asked to give more information or complete a renewal packet.

Please respond quickly if you receive a request for information or a renewal packet.

If more information is needed to determine your eligibility, you will receive Form H1020, Request for Information or Action. This form will tell you what information is needed, the deadline for submitting the information and instructions on how to submit it.

Your Medicaid coverage will stay active while we review your eligibility. Please continue to report any updates to your information, including address changes.

Once a final determination is made, you will receive Form TF0001, Notice of Case Action. This form will provide information about your Medicaid eligibility and instructions on how to appeal the eligibility decision if you think the decision was wrong.

If you have questions about your Medicaid coverage or need to update your contact information, call 2-1-1 or 877-541-7905, Monday through Friday, 8 a.m.- 6 p.m. Central Standard Time. After selecting a language, press 2.

Set Up a Your Texas Benefits Account and Update Your Contact Information.

You should set up a Your Texas Benefits online account if you do not already have one. Your Texas Benefits is the easiest way to update your contact information, respond to requests from HHSC and get information from HHSC related to the end of continuous Medicaid coverage. You can also sign up for electronic notices to stay informed about your case.

Visit YourTexasBenefits.com or download the Your Texas Benefits mobile app to get started.

You can also update your contact information by calling 2-1-1 or 877-541-7905.

Questions?

- Visit hhs.texas.gov/update
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